

# 2024 Registration and Payment Policies – Joliet Youth Day

# Payment:

The full cost of any purchased tickets must be received by Partnership for Youth no later than two weeks from the date of group registration. Tickets will be canceled for non-payment after two weeks. Ticket reinstatement is subject to availability and will be billed at the current ticket price as of the date of reinstatement. Payment may be made by mailing a check to the Partnership for Youth office or by major credit card online or over the phone. Payments made by mail must be postmarked no later than two weeks from the date of registration to avoid cancelation or ticket price increase.

# Pricing:

## **Regular Registration:**

Register between November 15, 2023 – June 1st, 2024.

#### Dropped tickets:

No refunds will be issued for tickets dropped. To drop tickets, please contact the Partnership for Youth office.

#### Adding tickets:

Tickets can be added to your group, based on availability, until the individual registration deadline date, one month before the conference. All tickets are subject to the current price as of the date of the addition and must be paid in full no later than two weeks from the date of the addition. Tickets will be canceled for non-payment after two weeks. To add tickets, please contact the Partnership for Youth office.

#### Waiting List:

Once a conference is sold out a wait list is started. Ticket requests will be fulfilled in the order they are received.

#### **Ticket Transfers:**

Partnership for Youth does not allow tickets to be bought for and/or sold to, transferred to or shared across groups.

#### Individual Registrations:

To accommodate special needs and meet venue deadlines, all individual participants must be registered with your group online **no later than one month prior to the conference start date**.

Any tickets purchased by your group but not designated to an individual by this time will be dropped from your registration. No refunds or transfers will be issued. Partnership for Youth reserves the right to reinstate tickets on a case-by-case basis. All reinstated tickets will have a processing fee applied of \$25. Contact the Partnership for Youth office for more information.

## Changes to Individual Registrations:

It is the desire of Partnership for Youth to be as accommodating as possible; however, many factors impact our ability to allow for certain last-minute changes. Changes will be considered on a case-by-case basis. Please contact the Partnership for Youth office for more information.